



We are specialised in ICT services, technical and managerial training. Since 1989 we have expanded our range of activities considerably both nationally and overseas. This has been achieved through the consolidation of the relationships with the various clients for whom we have developed software services and solutions. Testimony to this are our main product DocAP, a supplier qualification and procurement system that has been successfully implemented by energy sector clients in Italy, Pakistan and Kazakhstan, as well as the intranet of Terna Participações (Brasil) which is based on our OpenSource technology CMS.

Our ICT services are articulated as follows:

Certificate n° 10151

Development of client oriented applications and systems

Software and hardware product assistance

Technical and managerial training



From the experience gained while developing productive process and management automation projects for our clients, Algoritmi has created a range of products from which DocAP, a supply management and procurement system, is a prime example.

DocApp has been installed in Agip KCO, Eni Pakistan e North Caspian Operating Company and represents the best example of Algoritmi's expertise in focusing on client requirements and developing the most efficient systems.

Our applications are all Web-based and offer unique characteristics:

Cross-platform compatibility: our applications can be easily integrated and allow for software development that is independent of the technological platform.

Accessibility: the applications use Internet connectivity thus leaving the users free to perform their work from the most opportune location, mobile devices such as smartphones and tablets can also be used.

Ease of updating: all updates to the platform are immediately available to users in accordance to service levels and application availability.

Cost reductions: compatibility with external hosting solutions allows companies to eliminate the acquisition and maintenance costs of in-house servers.

Multi-user: the applications' scalability is key to offering solutions that can be made available to ever greater numbers of users according to the client's requirements.

Integration: all of our solutions can be integrated into the principal Enterprise Business Integration platforms through standard adaptors (Service Bus Oracle, Mule Soft).

Algoritmi is particularly specialised in the following process segments:

- Supplier qualification and management systems
- Tender management systems
- Sales network selection and management systems
- IT Protocol and document management
- Training management and course delivery systems

Our applications are developed in Microsoft .Net, Java and PHP technologies and use the most popular web content management systems

- DotNetNuke
- Liferay
- Drupal

Algoritmi is the first certified DotNetNuke Silver Partner in Italy



Algoritmi's professional ICT services cover a wide range of requirements for sectors as diverse as SMEs, Schools, Professional Studios, and Public Administration.

All of our assistance services are available telephonically, via internet and VPN (teleassistance and dedicated line number), by video assistance as well as directly on the client's premises.

HW and SW support service

We are specialised in technical assistance for hardware and base software systems such as operating systems, Office Automation applications, security products, networking and

voice. We offer consulting services for the definition of IT architecture as well as market analysis and product identification.

Application Management (AM) Services

For several years we have been specialised in assistance to, and maintenance of, third party applications used by our clients .

Our AM service includes a telephone held desk, a ticketing system, an email system for end users, corrective/improvement maintenance, and product life cycle management services.

Digital Archiving Services

From our beginnings in digitalisation services for GIS and SAP systems, we have matured over twenty years of experience in the classification, cataloguing, and porting into digital format text documents (in coordination with specialists and professionals such as architects and engineers) and graphic documents (maps, photographs, technical designs).

Service Control Room

For all of our assistance services we can offer full, H24 7/7 monitoring SCR of IT systems on a client's premises or in remote mode.

Technologies in which we specialise

Microsoft, Linux, OS X (Apple) operating systems;
VOIP (company switchboard Asterisk on Linux);
Storage systems (NAS, SAN);
Video Conferencing systems (Cisco, Webex);
Networking products (firewall, switch, router, on Netgear and Cisco technologies);
Cogito (semantic search engine)

Our company has created an extended network of experienced professionals specialised in production, consulting and research in the training sector.

Each member of our network is an expert in their specific sector. Each has designed a specific educational package. Through this network Algoritmi is able to deliver highly accredited training modules.

Our offer increases with each passing year allowing us to propose new courses to the production, management, scientific research, and Public Administration sectors.

Algoritmi were pioneers in Italy (1997) in offering distance learning systems.

Cisco Webex technology allows online interaction with the lecturer and the class from the comfort of the office, home or even during travel from a mobile device.

All of the courses in our extended catalogue can be personalised in accordance to a client's requirements.

Management training

Workplace safety

Public speaking and efficient communications
(valid also training trainers)

Project Risk Management

Preparation of ISIPM-Base®, PMP®, PRINCE2® project management certification

We have an agreement with the **Italian Institute of Project Management** who supervise our ISIPM-Base course contents and accredit our trainers.



Technology training

Software for statistical analysis in the fields of medicine and social sciences

MATLAB programming

Adobe Premiere

Adobe After Effects

Office Automation

Feasibility analysis and definition of functional requirements

The COBIT model and the strategic alignment with IT services

WEB 2.0

CRM systems

Partners



Clients